

# SUPPORT ZONE



The University of Surrey  
Students' Union

## VICE-PRESIDENT SUPPORT

**Full Time, Paid**

The Vice President Support is the full time officer who is responsible for Union support services, representing students to those who provide support services and ensuring that students are able to support those around them.

**Students supporting students** | The VP Support is responsible for providing training and opportunities to ensure that students are able to support other students on campus. This includes, but is not limited to, supporting training for signatories and representatives of the Students' Union and overseeing the Nightline service.

**Campaigns** | Working with all the Union's Zones, the VP Support will campaign on issues such as wellbeing throughout the student community, safety on and off campus and will also support students who wish to campaign on a specific topic.

**Union Advice Services** | The VP Support works with the advice and support services operated by the Union to feedback themes and issues raised by students (e.g issues around academic appeals from one particular student demographic) to the University. The VP Support also raises awareness of the support services that the Union has to offer and ensures regulations surrounding the support that students can get from the Union (e.g extenuating circumstances) are fair and fit for purpose. The Support Zone also ensures that students are aware of external support services available to them within the local community and that they are accessible to students.

**University Support Services** | The VP Support represents students to the University support services - ensuring that these are accessible to students, productive and efficient, and that the student feedback about these services results in real change, which students can see. These services include, but are not limited to, Centre for Wellbeing, Additional Learning Support and SPLASH.

**University Committee Roles** | Each of the full time sabbatical officers sits on several University Committee meetings, making decisions at the highest level and having a real impact on the student experience. The VP Support is a member of: Equality and Diversity Committee, Race Equality Group, Faith Forum, LGBT Equality Group, Disability Working Group, International Relations Executive Group, Admissions Subcommittee, Student Experience Subcommittee, one of the Faculty Learning and Teaching Committees, Health and Safety Committee, Surrey Learn Steering Group, Wellbeing Strategy Group and the Students' Union and University Committee.

**Union Committee Roles** | The VP Support sits on a number of Union Committees including Support Zone Committee, Board of Trustees, Finance Committee, Management Committee, HR Committee, Health and Safety Committee and the Union's Executive Committee.

**University Panel Member** | All full-time sabbaticals become University Panel Members, joining senior University staff in making decisions regarding academic appeals, complaints, disciplinary hearings, fitness to study and fitness to practise. Officers receive full training and support with this role.

# SUPPORT ZONE



## SUPPORT ZONE MEMBERS

**Part Time, Voluntary**

**The Support Zone operates within the areas defined in the VP role description as well as broader support and campaign issues. Students with a passion for student wellbeing, campaigning and helping others should consider standing for the Support Zone.**

Out of all the students running for the zone, the five candidates with the highest votes will secure a position within the zone committee. Out of these five winners, the two candidates with the highest number of votes will also be members of the Union's Executive Committee, this is the committee that leads the political direction of the Students' Union.

All Union Officers are asked to participate as a team in activities that enhance the Student Union's engagement with its members. At the beginning of the year, the responsibilities within the Support Zone will be distributed between Zone members by the VP Support.